



'SERVING THIS COMMUNITY WITH CARE AND UNDERSTANDING'

RECOGNISING
THE VALUE IN
EACH PERSON

ENABLING PEOPLE
TO ACHIEVE
CHANGES TO THEIR
CIRCUMSTANCES

COMPASSION
AND
CONGRUENCE
"WALK THE TALK"

BEING UNBIASED,
NON-
DENOMINATIONAL
AND NON-
JUDGEMENTAL

SINCERITY AND
UNDERSTANDING

RESPECT FOR
OTHERS

COMMUNITY
SOCIAL NEEDS
ANALYSIS

PROMOTION &
AWARENESS

SERVICE DELIVERY
LOCATIONS

FOCUS ON FAMILIES

ORGANISATIONAL
STRUCTURE &
SUCCESSION
PLANNING

REDUCE RELIANCE
ON GOVERNMENT
FUNDING

- Undertake a needs research project
- Partner with an external research capability
- Access existing data to align services with need
- Implement a review/feedback process

- Plan for greater community awareness
- Develop a new engaging website
- Engage social media with a Facebook page
- Utilise existing communities networks

- Investigate service provision in the southern end of the Redlands and on the Islands
- Evaluation of decentralising operations and enlarging geographical footprint aligned to need

- Continue to deliver child centric interactive play sessions
- Investigate options to introduce 'PPP' to assist parents in achieving their qualification in the Redlands

- Future proof the funding gap for Centre operations
- Review current programs and report efficiencies
- Implement a review process designed to capture flight risks and employee needs

- Research/develop and Implement additional revenue streams
- Engage sponsors
- Initiate fundraising activities on a larger scale to support operations